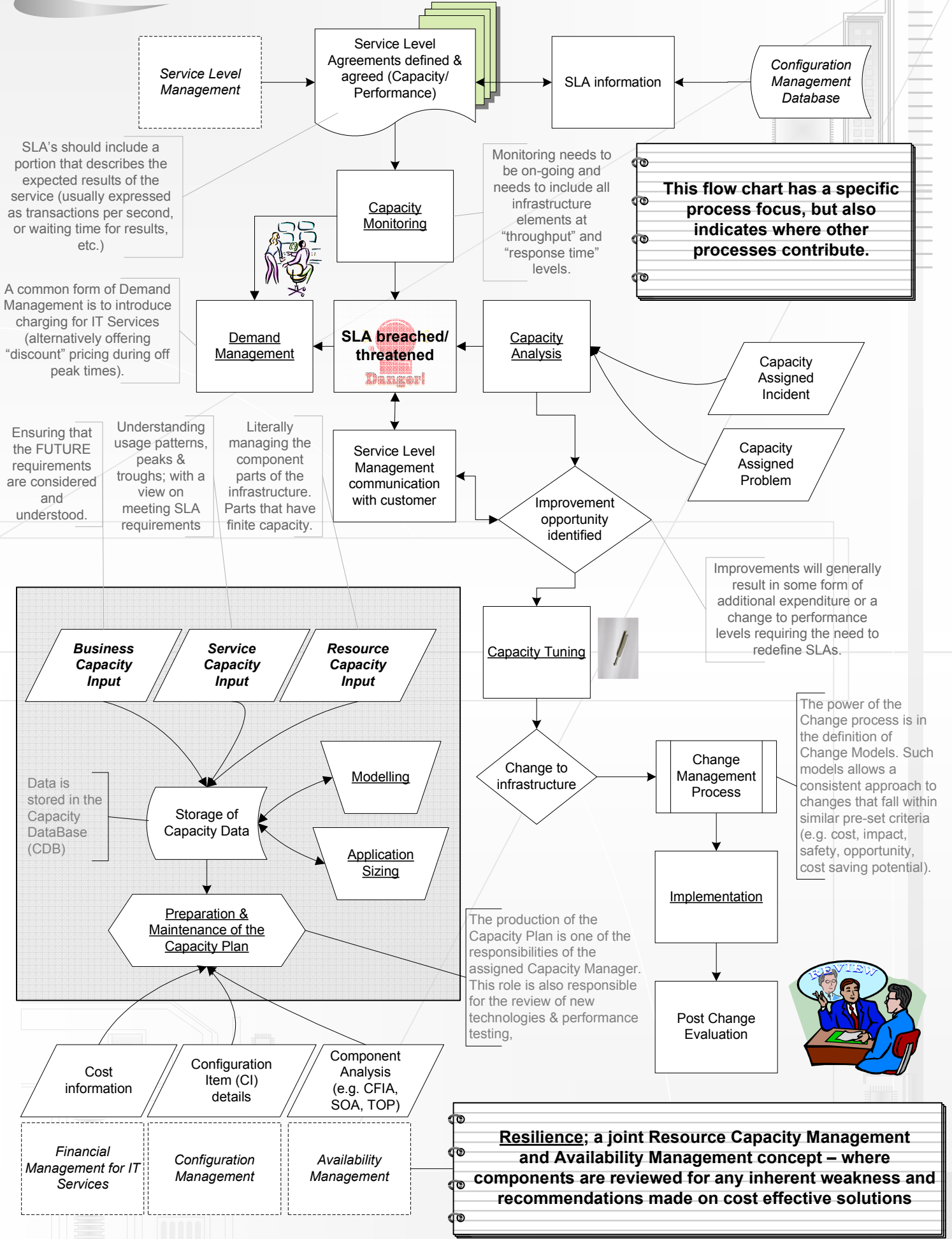


Capacity Management Process Flow



Important note:
 Internationally recognized flowchart symbols are used when their use is unambiguous

Resilience; a joint Resource Capacity Management and Availability Management concept – where components are reviewed for any inherent weakness and recommendations made on cost effective solutions

This flow chart prepared by The Art of Service as a representative example. Errors and Omissions Excepted